Key Service Commitments

About Us

National Joblink (NJL) is a not-for-profit, community owned organisation established for over 30 years. We have been servicing the Tasmanian Community for 30 years and Far North and Central Queensland community for the past 10 years. We offer a range of services including accredited and non-accredited training, government funded programs, driving lessons, work skills training and more. NJL are here to help however, whenever and wherever suits you.

As your Parent Pathways provider, we will:

- Provide extensive coverage of the Fitzroy Region in Central Queensland through our mobile servicing
- Give you access to our NJL Driving School to build skills, knowledge and hours
- Work with childcare providers to secure spots for your children
- Connect you with an experienced and passionate mentor to provide tailored support
- NJL's extended hours phone service will provide mentor support for those commencing work or study.
- Support referrals to Mental Health Services
- Regularly seek your feedback on how we can improve our service to help you achieve your goals!

By joining Parent Pathways, we will work alongside you to:

- Identify and overcome any challenging situations you're facing - financial, health and mental wellbeing, transport, housing, childcare, social, parenting and more.
- Expand your community and social connections by running and participating in parent-focused activities
- Create a tailored, achievable goal plan that recognises your important role as a parent/carer and sets you up for future success.
- Explore education providers that will support you to complete your study, including access to language, literacy numeracy and digital literacy support.
- Connect with family-friendly employers that provide long-term employment opportunities.

Our connections can help you:

Through our connections NJL provide a uniquely tailored support system that benefits our participants. If you want to connect with; multicultural, disability, First Nations, childcare, finance, education, employment, housing, transport, health and mental health or any other support service - we can make it happen!

Our Staff:

All Parent Pathways staff undertake regular training in; Trauma Informed Servicing, Mental Health First Aid, First Aid, Cultural Appropriateness, Domestic and Family Violence, Security Awareness and Child Safety.

Our Sites:

National Joblink sites are child friendly with age-appropriate furniture, toys and books to play with. Light refreshments are always available.

- 44A William Street, **Rockhampton**
- 3, 69 High Street, **Berserker**
- 2, 175 Goondoon Street, **Gladstone**
- Also servicing **Woorabinda, Yeppoon, Emerald, Biloela, Blackwater, Mount Morgan and Agnes Waters**

For more info visit **njl.org.au** or email **parentpathways@njl.org.au** or call Clare or Alma on **1300 136 496**